

UltiMaker Cura

Part 1	
Resource Type (Digital or Application)	Application
Application/Software Title (with links)	UltiMaker Cura UltiMaker Cura - UltiMaker
Developer/Vendor	UltiMaker
Privacy Policy, Terms of Use (Links)	Terms of use - UltiMaker Privacy Policy - UltiMaker
Description of Application and its Educational Value (Refer to "About Us" page, if applicable) <i>What is the initiative? Describe your initiative in enough detail that a reader who knows nothing about your work will understand the purpose of your initiative and who your partners and other stakeholders are. Describe what you're doing, how it works, who is involved and when or how long your initiative runs.</i>	Ultimaker Cura (often just called Cura) is a free, open-source 3D printing software developed by UltiMaker. It's the world's most widely used slicer, converting 3D into printable instructions for a 3D printer. Ultimaker Cura is commonly introduced in Grades 7–12 and post-secondary STEM, design, or engineering programs. Students learn how digital models become physical objects, exploring design iteration, material science, and additive manufacturing as part of 3D printing or maker-space projects.
Part 2	
Is this initiative a data-linking program under FOIPPA? <i>If yes, this PPIA must be submitted to the Office of the Information and Privacy Commissioner (OIPC). A data linking program is when multiple distinct data sets are used in conjunction with each other. (E.g. MyED information used in School Messenger)</i>	No
Is this initiative a common or integrated program or activity (CIPA)? <i>If yes, this PPIA must be submitted to the Office of the Information and Privacy Commissioner (OIPC). A CIPA is a program or activity that provides one or more services through a public body either working collaboratively or on behalf of other public bodies or agencies.</i>	No
What Personal Information (PI) is involved? <i>List all the PI elements that will be collected, used, and/or stored through the use of this app by (but not limited to): students, staff, parents, and vendors, even unintentionally. If the answer is 'none', then skip to PART 5 and submit this PPIA to the Privacy Officer for completion.</i>	UltiMaker Cura is a locally installed application used by ADST students. Personal information (PI) may be collected, used, and/or stored when users (students, school staff, or parents) register and create an account on the UltiMaker Cura website. <ul style="list-style-type: none"> • Identifying information (Full name, email address, birthdate, country, login credentials) • Device information (IP address, device info, browser type, location, cookies)

	<ul style="list-style-type: none"> • Payment information (Billing, payments, transactional data)
Use <i>What is the PI used for (purpose)? Will the PI be used to make decisions that directly affect individuals? Does the vendor/provider use collected PI for other purposes, e.g., to advertise its services to students, teachers or parents?</i>	<ul style="list-style-type: none"> • PI is used to operate and support UltiMaker Cura, manage user accounts, communicate with users, and improve products and services; it is not used to make automated or other decisions that directly affect individuals. • PI may be used for UltiMaker's own marketing communications (subject to consent/opt-out) and for analytics and service improvement through cookies and similar technologies.
Disclosure <i>Who will/might access the PI? How might the vendor/provider share the collected PI? What disclosure to 3rd parties might occur (which 3rd parties) and the type of PI being disclosed/shared. How might disclosed PI be used (see above)?</i>	<ul style="list-style-type: none"> • UltiMaker employees and authorized contractors, as well as third-party service providers (e.g., hosting, analytics, payment processing, customer support) who require access to operate and support UltiMaker Cura may access PI. • PI may be shared with service providers acting on UltiMaker's behalf, marketing partners (with user consent), and legal or regulatory authorities when required by law. Specific vendors are not named in the policies. • Disclosed PI is used to deliver and maintain services, process payments, provide support, perform analytics and service improvement, send opted-in marketing communications, and meet legal obligations.
Security <i>Describe the measures put in place, including those implemented internally and by the provider, to secure the PI and to prevent unauthorized access to the PI. Describe the technical and physical measures in place to protect the PI.</i>	UltiMaker states it maintains a written, industry-recognized information security program with technical and organizational measures designed to protect the confidentiality, integrity, availability, and resilience of personal information and to prevent unauthorized access, alteration, disclosure, or destruction.
Part 3	
Will any PI be stored outside Canada? <i>Yes or No. If No, skip to PART 4</i>	Yes
Is any of the PI '<u>sensitive</u>'? <i>Click on link above to determine if PI is considered sensitive</i>	No
Where is the PI being stored? <i>Where, what regions are the PI being stored in, including backups. What hosting providers are being used?</i>	UltiMaker does not disclose any data-storage locations, regions, or backup locations, nor does it identify where PI is hosted or processed.
Part 4	
Ownership and Retention of PI	<ul style="list-style-type: none"> • PI is retained as long as necessary for service and legal purposes, but no specific retention periods

<i>Who owns the PI, according to applicable contracts/agreements. Describe the provisions, controls and guarantees in place on the retention of PI: storage before expiry, backups, destruction/deletion of PI</i>	<p>are disclosed. Also, the policies do not provide information on backup storage or retention.</p> <ul style="list-style-type: none"> • UltiMaker will delete or anonymize PI when it is no longer needed, but no detailed deletion schedule or guarantees are provided.
Accuracy of PI <i>Describe the provisions that allow individuals to request corrections to their PI held within the application/service</i>	For any privacy-related inquiries or to request updates or deletion of personal information, please email privacy@ultimaker.com .
Part 5	
Recommendation <i>Recommendation for Approval, Abeyance/Suspension (pending further review) or Rejection, based on a review and assessment of Privacy Risk. For an approval, provide any applicable conditions of use and/or other risk mitigation measures advised to achieve an acceptable level of privacy risk</i>	Approved. We recommend using the UltiMaker Cura application installed on district devices.
PIA Version	1.0
Date Created	31 December 2025
Other References	Children's Privacy Policy - UltiMaker Privacy and cookie statement - UltiMaker